

**PROVISION OF ADVANCED SMART CONFIGURATION, REPORT SUITE, ALARM MANAGEMENT AND ANALYSIS TRAINING FOR THIRTEEN (NO.13) DELEGATES.**

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**Date posted :** 2018-11-15

**Bid Number :** ERW201811/029

**Description :**

**Accredited, experienced and registered Service providers are hereby invited**  
Provision of Advanced Smart Configuration, Report Suite, Alarm Management and Analysis Training for Thirteen (NO.13) Delegates.

**SCOPE OF WORKS:**

- Hardware Management
- Project Planning
- Software Management
- Versions, Releases and Updates
- Scheduler
- Updating Adroit
- System Engineering
- Backup Procedure
- Restoring Projects
- Security
- Domains or Workgroups
- Bulk Configuration
- Template Graphic Forms
- Wizards
- Agent Groups
- Bulk Control
- Programming and HTML Web Page
- **Reporting**
- DBAccess Agent
- Script Agent
- SMNP Manager Agent
- Custom Agent
- **Alarming**
- Remote Clients
- Proxy Servers
- Explicit Connections
- Clusters
- Configuring a Server Network
- Catch Up
- Replication
- Switch Over
- Server Cluster Aware Extensions
- Configuring Server Cluster Options
- Connection Switching
- Time Synchronization
- Channels and Connections
- Centralized Servers
- Distributed Servers
- Audit Agent
- Marshal Agent
- PID Agent
- Perfmon Agent
- Alarm Management Agent
- Max Demand Agent
- **Alarm Management & Analysis**
- **Report Suite**

**DELIVERY POINT**

ERWAT Hartbeestfontein Office Park, Bapsfontein Road, R25, Norkem Park.

**AWARD OF BID:**

ERWAT reserves the right to accept any bid or part thereof, to award the bid to more than one bidder and does not bind itself to accept the lowest or any bid and not to consider any bid not suitably endorsed or comprehensively completed.

**EVALUATION CRITERIA** followed to evaluate quotations:

## FUNCTIONALITY CRITERIA

Evaluation Criteria		Points	Breakdown of Points
Functionality	Relevant Experience (Each proof of experience provided must be accompanied by completion certificate/Invoice)	50	<b>10 Points</b> - 1 Relevant Reference <b>20 Points</b> - 2 Relevant Reference <b>30 Points</b> - 3 Relevant Reference <b>40 Points</b> - 4 Relevant Reference <b>50 Points</b> - 5 Relevant Reference
	Delivery Period	50	
<b>Total</b>		<b>100</b>	

All candidates with a functionality result of less than 80% will automatically be disqualified. Candidates require a minimum of 80% Functionality scoring to be considered for further evaluation

Preference points system (PPS) as included in the Preferential Procurement Policy Framework Act, Regulations of 2017:

PPS	Contract value	Formula	Additional Considerations
<b>80/20</b>	Equal to or above R 30 000.00 and up to R 200 000	$Ps = 80(1 - (Pt - P_{min})/P)$ Where Ps = Points scored for price of bid under consideration. Pt = Rand value of bid under consideration. P min = Rand value of lowest acceptable bid.	<ul style="list-style-type: none"> <li>Bidders may be subjected to a pre-compliance stage and functionality scoring and only bidders who score the stipulate minimum points will be illegible to proceed to PPPFA evaluation.</li> <li>Maximum of 20 points may be awarded for BEE level. Bidders are required to tick the relevant box in the table below to claim their points according to their BEE level.</li> <li>Above points must be added to points scored for price.</li> <li>Only bidder scoring the highest points will be selected for award.</li> </ul>

B-BBEE Status Level of Contributor	Number of points (80/20 system)	Kindly tick the applicable level and points
1	20	
2	18	
3	14	
4	12	
5	8	
6	6	
7	4	
8	2	
Non-compliant contributor	0	

Failure on the part of a bidder to submit a B-BBEE Verification Certificate from a

Verification Agency accredited by the South African Accreditation System (SANAS), or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or a sworn affidavit confirming annual turnover and level of black ownership in case of an EME and QSE together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

**QUOTATION REQUIREMENTS:**

Work offered that **DO NOT** comply with the specifications will not be evaluated. Any works completed will

**PLEASE NOTE THAT FAILURE TO MEET ANY OR ALL OF THESE REQUIREMENTS WILL LEAD TO DISQUALIFICATION**

- Valid Certified copy or original BBBEE Compliance Certificate to verify the above claimed points;
- Valid Tax Clearance Pin issued by SARS on e-filing Bidders are required to submit their SARS pin and certificate as prescribed by SARS effective from 01 April 2016. Please visit [www.sars.gov.za](http://www.sars.gov.za) or ERWAT Website:

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<b>Bid closing date :</b>	2018-11-22
<b>Compulsory site meeting :</b>	N/A
<b>Contact Person :</b>	Siviwe Bunge
<b>Contact number :</b>	011 929 7067
<b>E-mail address :</b>	N/A
<b>Bid validity period :</b>	7 Days
<b>Physical address where bid documents can be collected :</b>	ERWAT Head Office, Hartebeestfontein Office Park, R25, Norkem Park.
<b>Tender Box number :</b>	N/A
<b>Day when Tender is to be submitted to ERWAT Offices:</b>	N/A
<b>Non-refundable Document fee :</b>	N/A ERWAT will not accept cash. All payments to be made by Credit Card only
<b>CIBD required?</b>	N/A
<input type="text"/>	

Bids must be hand delivered to the Bid Box situated at the address: ERWAT Head Office, Hartebeestfontein Office Park, Bapsfontein Road (R25), Kempton Park.

Complete Tenders must be in a sealed envelope clearly marked with **ERW201811/029** and **PROVISION OF ADVANCED SMART CONFIGURATION, REPORT SUITE, ALARM MANAGEMENT AND ANALYSIS TRAINING FOR THIRTEEN (NO.13) DELEGATES..** and to be hand delivered, in the TENDER BOX **N/A** at the foyer at ERWAT Head Office, Bapsfontein Road (R25), Kempton Park.

No e-mail or faxed bids/proposals shall be accepted. Bids/Proposals that are not received on the specific time and date will be marked as late bids/proposals and such bids/proposals will, in terms of the Supply Chain Management Policy of ERWAT, not be considered by ERWAT as valid bids/proposals.

Bidders' attention is specifically drawn to the provision of the bid rules which are included in the bid document.

The lowest or any bid will not necessarily be accepted and ERWAT reserves the right not to consider any bid not suitably endorsed or comprehensively completed, as well as the right to accept a bid in whole or part. Bids completed in pencil will be regarded as invalid bids.

**Submission of electronic and fax bids are not acceptable.**